

Licensing Sub-Committee

Agenda

Monday 17 January 2022 6.30 pm Online - Virtual Meeting

MEMBERSHIP

Administration:	Opposition:
Councillor Fiona Smith (Chair) Councillor Wesley Harcourt	Councillor Dominic Stanton

Charles Francis Committee Co-ordinator Governance and Scrutiny 2: 07776 672945 E-mail: Charles.Francis@lbhf.gov.uk

Public Notice

Members of the press and public are welcome to attend at the YouTube link below:

Speaking at Licensing meetings is restricted to those who have submitted a representation and registered to speak.

THIS MEETING WILL BE HELD REMOTELY It will be streamed via YouTube on: https://youtu.be/c42Zcxo_dWk

Date Issued: 05 January 2022

Licensing Sub-Committee Agenda

17 January 2022

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<u>Pages</u>

1. APOLOGIES FOR ABSENCE

2. DECLARATIONS OF INTEREST

If a Councillor has a disclosable pecuniary interest in a particular item, whether or not it is entered in the Authority's register of interests, or any other significant interest which they consider should be declared in the public interest, they should declare the existence and, unless it is a sensitive interest as defined in the Member Code of Conduct, the nature of the interest at the commencement of the consideration of that item or as soon as it becomes apparent.

At meetings where members of the public are allowed to be in attendance and speak, any Councillor with a disclosable pecuniary interest or other significant interest may also make representations, give evidence or answer questions about the matter. The Councillor must then withdraw immediately from the meeting before the matter is discussed and any vote taken.

Where Members of the public are not allowed to be in attendance and speak, then the Councillor with a disclosable pecuniary interest should withdraw from the meeting whilst the matter is under consideration. Councillors who have declared other significant interests should also withdraw from the meeting if they consider their continued participation in the matter would not be reasonable in the circumstances and may give rise to a perception of a conflict of interest.

Councillors are not obliged to withdraw from the meeting where a dispensation to that effect has been obtained from the Standards Committee.

3 - 60

3. TACO BELL, 64 UXBRIDGE ROAD, LONDON W12 8LP

Agenda Item 3

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1. THE APPLICATION

On 17 November 2021, Mr Chris Rees-Gay ("the agent") submitted an application on behalf of Taco-Time Limited ("the applicant") for a Premises Licence to be granted in respect of the premises to be known as Taco Bell 64 Uxbridge Road London W12 8LP

1.1 Application Requested

The applicant has applied for a new premises licence for provision of late night refreshment both indoors and outdoors as outlined below:

Provision of Late Night Refreshment both indoors and outdoors

Sundays-Wednesday 23:00-01:00 Thursdays-Saturdays 23:00-03:00

Hours open to public:

Sundays-Wednesday 10:30-01:00 Thursdays-Saturdays 10:30-03:00

A copy of the application form and plan can be seen on pages 9-17 of this report.

1.2 Applicants Operating Schedule

The applicant has proposed a number of steps to promote the four licensing objectives if the application is granted. A copy of these steps can be seen on pages 13-17 of this report.

On 13 December 2021 the applicant submitted further information and an amended operating schedule to be circulated to the Objectors. A copy of this correspondence and the amended operating schedule can be seen on pages 18-23 of this report.

On 15 December 2021, following correspondence received from Health and Safety Authority the applicant agreed to add extra conditions to their licence if granted. A copy of this amendment and relevant correspondence can be seen on pages 24-30 of this report.

2. BACKGROUND

The main access to the premise's unit is proposed to be located at Uxbridge Road. There is a mixture of both residential and commercial premises within the area. A map showing the location of the premises and neighbouring licensed premises can be seen on pages 31-32 of this report.

There are several options for transport away from the area including buses and taxis which run from in and around the Uxbridge Road area. Shepherds Bush tube station and Shepherds Bush Overground are a 2-minute walk away and Shepherds Bush Market tube station is a 4-minute walk away.

3. CONSULTATION

A public notice was displayed at the premises for 28 days. The application was advertised in a local circular and all statutory consultees were notified as required by the Regulations. The Council has served written notice of hearing upon the applicant and all those parties that have made representations in respect of the application.

3.1. Relevant Representations

The licensing section received one representation from Cllr Mercy Umeh objecting to the licence application. A copy of this representation can be seen on page 33 of this report.

The licensing section received one representation from Cllr Andrew Jones objecting to the licence application. A copy of this representation can be seen on page 34 of this report.

The licensing section received one representation from Mr Alexander Williams on behalf of Macfarlane Road Residents' Association objecting to the licence application. A copy of this representation can be seen on page 35 of this report.

The licensing section received twenty-one representations from local residents objecting to the licence application. A copy of these representations can be seen on pages 36-56 of this report.

Please note that a resident has submitted 2 videos and photographs in support of her objection. A copy of the link to these videos and photographs can be seen on pages 57 of this report.

4. OTHER INFORMATION

4.1 Enforcement History

There have not been any warnings, simple cautions or prosecutions given in respect of the premises during the past three years.

4.2 Temporary Event Notices ("TENs")

No TENs have been submitted in respect of this premises in the past twelve months.

5. POLICY CONSIDERATIONS

5.1 Section 5.1 page 12 of the Statement of Licensing Policy ("SLP") states that where there is a relevant representation, the Licensing Authority will consider each particular case on its merits having regard in particular to the following matters:

- Whether the licensed activities are likely to have an adverse impact especially on local residents and, if there is potential to have an adverse impact, what, if any, appropriate measures will be put in place to prevent it;
- Whether there will be a substantial increase in the cumulative adverse impact from these or similar activities, on an adjacent residential area;
- Whether there is a suitable level of public transport accessibility to and from the premises at the appropriate times;
- Whether the activity will be likely to lead to a harmful and unmanageable increase in car parking demand in surrounding residential streets suffering high levels of parking stress or on roads forming part of the Strategic London Road Network or the London Bus Priority Network leading to a negative impact on the Licensing Objectives relating to the prevention of crime, disorder and nuisance; and
- Whether there have been any representations made by Responsible Authorities, or other relevant agency or representative.

5.2 Section 5.2 page 12 of the SLP states that the Licensing Authority will closely scrutinise extended hours applications to ensure that the Licensing Objectives are met. In determining an application, the licensing committee might decide that the circumstances are such that a restriction on hours is the only appropriate means to achieve the Licensing Objectives.

5.3 Section 6.1 page 13 of the SLP state that in determining an application where there has been a relevant representation the Licensing Authority will, where appropriate, take into account the cumulative (collective) effect of the number, type and density of licensed premises already existing in the area. A saturation of licensed premises can attract customers to an area to such a degree that it has an adverse impact on the surrounding area beyond the control of individual licence holders.

5.4 Section 6.2 page 13 of the SLP state that in accordance with paragraph 13.30 of the Secretary of State's current Guidance, where the cumulative effect of many licensed premises within an area gives rise to problems of public disorder and nuisance in the surrounding area, the Licensing Authority may consider it inappropriate for any further licensed premises to be established in the area, or extension to licensed hours of existing premises to be approved. In such circumstances, an application for a licence for activities which would undermine the promotion of any of the four Licensing Objectives would be refused.

5.5 Section 6.8 page 14 of the SLP states that in coming to any decision regarding cumulative impact the Licensing Authority will also have regard to other mechanisms outside of the licensing regime which may also be available to address this issue, these are:

- Planning controls (where development or change of use is involved, or where trading hours are limited by planning conditions)
- Police enforcement of the normal law concerning disorder and anti-social behaviour.
- Prosecution of any personal licence holder or member of staff at such premises who is selling alcohol to people who are drunk

- Prosecution of any personal licence holder or member of staff at such premises who is selling to underage persons or selling illegal alcohol or tobacco
- Police powers to close down instantly any licensed premises or temporary events on grounds of disorder, the likelihood of disorder or excessive noise emanating from the premises, for up to 24 hours.
- The power of the police, other responsible authorities, a local resident, business or Councillor to seek a review of the licence or certificate in question.
- Police and Local Authority power to issue a Closure Notice for up to 48 hours where serious antisocial behaviour is taking place at licensed premises under the Anti-social Behaviour, Crime and Policing Act 2014.

5.6 Section 8.1 page 15 of the SLP states that the Licensing Authority will require applicants to detail in their operating schedule the steps proposed to ensure the deterrence and prevention of crime and disorder on, and in the vicinity of, the premises, having regard to their location, character, condition, the nature and extent of the proposed use and the persons likely to use the premises.

5.7 Section 8.11 page 17 of the SLP states that If there are concerns about illegal drugs, applicants must show that they can comply with the Home Office guidance 'Safer Clubbing' in relation to the control of illegal drugs on their premises. They should agree a protocol with the Licensing Authority and the police on the handling of illegal drugs found on their premises.

5.8 Section 9.6 page 18 of the SLP states that 9.6 The Licensing Authority will, where appropriate, attach conditions to a licence to ensure public safety, dealing with, but not limited to. the following:

Checks on equipment at specified intervals, e.g. gas safety checks;

• Standards to be maintained, e.g. temporary electrical installations to comply with British

Standards;

• The number of people on the premises to ensure it is appropriate having regard to the activities

taking place and reliable ways of counting the number;

• The steps taken to manage the risk from glass, the use of bottle bins, glass collectors and door

supervisors to prevent glass being taken off the premises;

• The use of door supervisors to manage the entrance and exit from the premises and to protect

public safety as customers leave the premises;

- The provision of air conditioning and ventilation;
- Measures to protect against overcrowding; and
- Consideration of the needs of disabled people and appropriate provisions.

5.9 Section 10.1 Page 18 of the SLP states that The Licensing Authority will require the applicant to demonstrate within the operating plan how they intend to prevent nuisance arising, prevent disturbance and protect amenity so far as is appropriate to ensure that the Licensing Objectives are met. Where there is a relevant representation regarding

extended hours, the Licensing Authority will not permit an extension unless it is satisfied that the Licensing Objectives would be met. Please refer to Section 15 – Operating Schedule

5.10 Section 10.2 Page 19 of the SLP states that In considering an application, the Licensing Authority will consider the adequacy of proposed measures to remove or effectively manage the potential for public nuisance and anti-social behaviour

5.11 Section 10.3 Page 19 of the SLP states that The Licensing Authority will particularly consider the following matters where they are material to the individual application:

• The proximity of residential accommodation;

• The type of use proposed, including the likely numbers of customers, proposed hours of operation and the frequency of activity;

• The steps taken or proposed to be taken by the applicant to prevent disturbance by customers arriving at or leaving the premises. This will usually be of greater importance late at night and/or in the early hours of the morning. However, nuisance can arise at any time of the day or night so the Licensing Authority will consider representations from Responsible Authorities and/or Interested Parties relating to potential nuisance from any activity at all times dependent on the merits of the application/steps taken or proposed to prevent nuisance.

• The arrangements made or proposed for parking by patrons, and the effect of parking by patrons on local residents;

• The level of likely disturbance from associated vehicular and pedestrian movement to and from the premises;

• The delivery and collection areas and delivery/collection times;

- The arrangements for refuse disposal, storage and the prevention/tidying of litter (including fly posters and illegal placards);
- Any other relevant activity likely to give rise to nuisance;
- Any representations made by the Police, or other relevant agency or representative;

5.12 Sections 15.11 pages 30 and 31 of the SLP states that the following provides a non-exhaustive list of risks associated with the public nuisance objective that applicants may want to consider when preparing their Operating Schedule:

- Deliveries/collections noise from deliveries to and/or collections (e.g. refuse) from the premises are another common source of complaint. Consider the times of such deliveries/collections and make sure you specify to any contractors that deliveries/collections should not be made at antisocial times. As a guide, the Noise and Nuisance Service recommend that deliveries/collections should only be made between the hours of 7:30am and 9:00pm, depending on the proximity of residential and/or other noise-sensitive properties.
- Late night refreshment applicants in respect of late night takeaways should demonstrate that they have assessed the risk of persons congregating in large

numbers in the vicinity of their premises. Where appropriate, applicants should demonstrate suitable measures to address this problem.

- Light pollution this is an increasingly common source of complaint, particularly from illuminated signs and external security lighting. Where provided, illuminated signs should not cause glare to neighbouring properties, ideally being turned off at night, and external lighting should be angled and/or diffused to also prevent nuisance.
- External Areas External areas such as gardens can be the source of noise disturbance to surrounding premises. Consider limiting the use of the garden to a reasonable time and number of people.
- Odour odour from cooking is a common source of complaint, particularly from restaurants and fast-food takeaways. The Council's Noise and Nuisance Service may therefore require evidence that the kitchen ventilation and/or extract systems are regularly maintained and serviced to ensure that it is operating efficiently and with minimal nuisance to neighbours arising from odour and also noise. This includes the siting of BBQs.
- **Queue management** establishing appropriate procedures to avoid the need for customers to queue before entering the premises or, where queuing cannot be avoided, to manage queues so as to minimise the potential for crime and disorder or public nuisance by customers who are queuing.
- **Waste** consider how and where waste will be stored/disposed of at the end of trading hours, particularly if trading until late at night. This is important because the disposal of glass and/or cans to outside bin areas can be very noisy and give rise to complaints, so it may be necessary to store such items and other non-degradable refuse inside the premises until the next trading day. Consideration should also be given to the time of deliveries to minimize disruption to local residents.
- Litter for example, litter patrols for late night take-away premises

6. DETERMINATION

6.1 In determining this application, the Committee must have regard to the representations and take such of the following steps as it considers necessary for the promotion of the licensing objectives. The steps are:

(a) Grant the application in full

(b) Grant the application in part – modifying the proposed hours, activities or conditions.

(c) Reject the application.

It is the Council's duty under the Licensing Act 2003 ("The Act") to determine applications with a view to promoting the four licensing objectives; Prevention of Crime and Disorder, Public Safety, Prevention of Public Nuisance and the Protection of Children from Harm.

In reaching a decision the Council shall consider the details of any relevant representations received; the applicant's Operating Schedule; the Council's adopted Statement of Licensing Policy and the guidance issued by the Secretary of State under section 182 of the Act.

If the Committee is minded to grant the application, conditions may be attached to the licence to alleviate the concerns raised through any representation(s).

Application for a premises licence to be granted under the Licensing Act 2003

Case number 2021/01439/LAPR Payment transaction 256-42555 reference Amount paid £315 Date submitted 17/11/2021 Are you the applicant or Agent

their agent?

PREMISES DETAILS

Premises address

64 Uxbridge Road, London W12 8LP

If the premises could not be found please enter the address here, or if the premises has no address give a detailed description (including the Ordnance Survey references)

Trading name (if any) Taco Bell

Telephone number at

the premises (if any)

Are the premises in the course of construction?

No

Non-domestic rateable 39000

value if the premises

Will the premises be exclusively or primarily used for the supply of alcohol for consumption on the premises?

No

APPLICANT DETAILS

I am applying as	a person other than an individual
Please confirm if you	as a limited company/ limited liability partnership
are applying as	

Applicant name Address

Taco-Time Limited 34-36 London Road Wembley HA9 7EX 11443104

Registered company number **Telephone number**

Email address

I confirm that:

I am carrying on or proposing to carry on a business which involves the use of the premises for licensable activities

Alternative details for correspondence

Contact name (if different from premises user) Woods Whur **Business** name

Mr Chris Rees-Gay

Correspondence address

Woods Whur St James House 28 Park Place Leeds LS1 2SP

Daytime/ business telephone number Evening/ home

telephone number

Mobile phone number Email address

OPERATING SCHEDULE

When do you want the premises licence to start?

16/12/2021

If you want the licence to be valid for only a limited period, when do you want it to end?

If 5,000 or more people are expected to attend the premises at any one time, please state the number expected to attend

Please give a general description of the premises.

Taco Bell Mexican Restaurant and Take-Away providing food, soft drinks and hot drinks.

What licensable activities do you intend to carry on from the premises?

late night refreshment

HOURS OPEN TO THE PUBLIC

Standard days

Mondays

mondayo	
Start	10:30
Finish	01:00
Tuesdays	
Start	10:30
Finish	01:00
Wednesdays	
Start	10:30
Finish	01:00
Thursdays	
Start	10:30
Finish	03:00
Fridays	
Start	10:30
Finish	03:00
Saturdays	
Start	10:30
Finish	03:00
Sundays	

 Start
 10:30

 Finish
 01:00

Please state any seasonal variations

Non standard timings. Where you intend to use the premises at different times to those listed above, please list

LATE NIGHT REFRESHMENT

Please give further details here

Will the provision of late night refreshment take place indoors, outdoors or both?

Both

Both	
Standard days	
Mondays	
Start	23:00
Finish	01:00
Tuesdays	
Start	23:00
Finish	01:00
Wednesdays	
Start	23:00
Finish	01:00
Thursdays	
Start	23:00
Finish	03:00
Fridays	
Start	23:00
Finish	03:00
Saturdays	
Start	23:00
Finish	03:00
Sundays	
Start	23:00
Finish	01:00
	-

Please state any seasonal variations

Non standard timings. Where you intend to use the premises for late night refreshment at different times to those listed above, please list.

Please highlight any adult entertainment or services, activities, other entertainment or matters ancillary to the use of the premises that may give rise to concern in respect of children

N/A

Describe the steps you intend to take to promote the licensing objectives

a) General- all four licensing objectives (b,c,d and e)

Please see attached Schedule of Conditions b) The prevention of crime and disorder Please see attached Schedule of Conditions c) Public safety Please see attached Schedule of Conditions d) The prevention of public nuisance Please see attached Schedule of Conditions e) The protection of children from harm Please see attached Schedule of Conditions

DECLARATIONS

I have enclosed a plan of the premises

Yes

I understand I must now advertise my application

Yes

It is an offence, under section 158 of the Licensing Act 2003, to make a false statement in or in connection with this application. Those who make a false statement may be liable on summary conviction to a fine of any amount.

It is an offence under section 24b of the Immigration Act 1971 for a person to work when they know, or have reasonable cause to believe, that they are disqualified from doing so by reason of their immigration status. Those who employ an adult without leave or who is subject to conditions as to employment will be liable to a civil penalty under section 15 of the Immigration, Asylum And Nationality Act 2006 and pursuant to section 21 of the same act, will be committing an offence where they do so in the knowledge, or with reasonable cause to believe, that the employee is disqualified.

I have the consent of any individuals or third parties listed in this form to provide their personal details and I am authorised to submit this application on behalf of all applicants.

I have read the privacy policy and agree for my details to be used by the council to contact me about this application and any changes to this service that may affect me.

I agree to the above	Yes I agree to the above declaration
Full name	Woods Whur 2014 Limited
Capacity	Solicitors for the Applicant
Date	17/11/2021

Schedule of Conditions

Taco Bell, 64 Uxbridge Road, Wembley, London, W12 8LP

a) General – all four licensing objectives (b, c, d and e) (please read guidance note 9)

Please see b), c), d) and e) below.

b) The prevention of crime and disorder

- 1. The maximum number of persons permitted to be on the premises at any one time (including staff) shall be forty five (45).
- 2. A notice showing the name of the person in charge of the premises at the time they are open under the licence shall be conspicuously exhibited in a position where it can be easily seen by customers.
- 3. There shall be prominently and legibly displayed a comprehensive list of charges which shall be illuminated and placed in such a position that it can easily and conveniently be read by persons before entering the premises.
- 4. Appropriate signage shall be displayed in prominent positions, informing customers they are being recorded on CCTV.
- 5. CCTV shall be working and recording correctly at all times. All images shall be stored for a minimum of 31 days.
- 6. Access to the CCTV system shall be provided to Police Officers and licensing offices following a request.
- 7. A staff member from the premises that is conversant with the operation of the CCTV system shall be on the premises at all times that the premises are open to the public. This staff member will be able to show police or authorised officers of the Licensing Authority recent data footage with the minimum of delay when requested. This data or footage reproduction shall be almost instantaneous.

- 8. The Premises Licence Holder shall undertake a risk assessment to determine whether or not a SIA licensed door supervisor is required during the hours of 23:00-03:00 and this risk assessment should be available to the licensing authority upon request.
- 9. The premises shall operate a dispersal policy which shall be available to licensing officers following a request and all door staff shall be trained in its implementation.
- 10. Town Radio Link shall be in operation in the restaurant during the times that licensable activities are taking place.
- 11. A Staffsafe[™] system with both audio and visual monitoring capability shall be installed and maintained in the premises. This system should be capable of being activated by either fixed or mobile panic buttons.
- 12. An incident record shall be maintained by the Licence Holder / Manager that details incidents that occur in or in the immediate vicinity of the premises. This shall include refused sales, any incidents of disorder, seizures of drugs or offensive weapons, any faults in the CCTV system, and ejections from the premises as a minimum. This record will be made available to the Police or the Local Authority upon request.
- 13. The store shall operate a "No Open Alcohol Containers" policy to prevent persons carrying open alcohol into the premises.
- 14. Signage stating that anti-social behaviour or disorder will not be tolerated shall be displayed at the premises.
- 15. Public Wi-Fi in the premises in the premises shall be switched off between the hours of 23:00-03:00 each day.
- 16. Background music played inside the premises shall be of a classical genre between the hours of 23:00 and 03:00 every day.
- 17. A telephone number for the premises, or a responsible member of staff on duty, shall be displayed so that it is visible from the public highway for members of the public to lodge complaints.
- 18. The Licence Holder shall organise and accommodate meetings to discuss the operation of the premises with residents at least two times per calendar year. The meeting shall be advertised at least 14 days before its due date by letter to residents and residents' associations in the locality as well as to the Licensing Authority.
- 19. A record of complaints shall be maintained on the premises to record details of any complaints received. The information to be recorded shall include the date and time of complaint and subsequent remedial action undertaken and (where disclosed) the complainant's name and location.

20. The external doors shall be fitted with a self-closing device that is maintained in proper working condition.

c) Public safety

- 21. Unless the Council decide otherwise, an Electrical Inspection Certificate, Certificates as prescribed in the current edition of the Regulations for Electrical Installations issued by the Institution of Electrical Engineers, for the electrical installation associated with the premises shall be submitted to the Council at least once every five years or such other time specified on the certificate. The certificate shall be signed by a qualified engineer.
- 22. Flues from kitchens and serveries and over grills and all ventilating shafts shall be maintained in a clean condition.
- 23. All flues shall terminate in such a position as not to cause a nuisance.
- 24. A sufficient number of suitable receptacles with properly fitting covers shall be provided to the satisfaction of the Council for the purpose of receiving rubbish, dust and refuse from the premises; and all accumulation or collections of such rubbish, dust and refuse, unless immediately removed from the premises or destroyed, shall be placed in such receptacles and kept there until so removed or destroyed; provided that hot ashes, cinders or any other substances which, when in contact with flammable material, are likely to cause smoke or fire shall not be placed in the same receptacle as flammable rubbish or refuse. Such rubbish, dust and refuse shall be removed regularly from the premises. The receptacles shall be maintained in a clean and wholesome condition to the satisfaction of the Council and shall be kept in positions approved by the Council.

d) The prevention of public nuisance

- 25. A clear and legible notice shall be prominently displayed on premises:
 - (i) requesting customers to leave the premises in an orderly fashion; and
 - (ii) drawing customer's attention to the provisions of the litter acts.
- 26. The licence holder shall ensure that sound emanating from the premises shall not be audible at the boundary of or within any nearby residence.
- 27. It shall be ensured that the footpath immediately outside the front of the restaurant is kept clear of litter emanating from the premises.

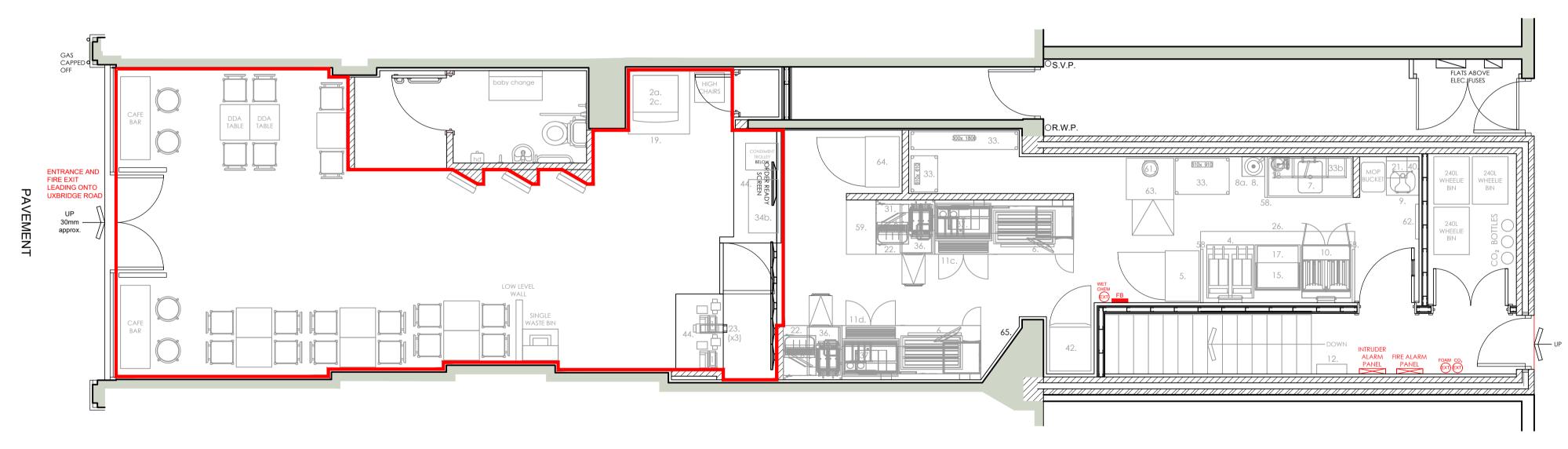
- 28. No noise from any licensable activities shall be audible within the nearest residential premises.
- 29. No deliveries to the premises shall take place between the hours of 23:00 and 05:00 the following morning.
- 30. No waste collections from the premises shall take place between the hours of 23:00 and 05:00 the following morning.

e) The protection of children from harm

31. Children's parties shall not be held during the licensed period.

THE LOCATION AND TYPE OF ANY FIRE SAFETY AND ANY OTHER SAFETY EQUIPMENT IS SHOWN AS AT PRESENT, THIS MAY BE VARIED AT TIME TO TIME WITH AGREEMENT OF THE FIRE OFFICER OR AFTER A FIRE RISK ASSESSMENT.

THE LAYOUT OF THE TABLES AND CHAIRS ARE INDICATIVE ONLY



LINE KEY

DENOTES AREA FOR LICENSABLE ACTIVITIES

FIRE FIGHTING EQUIPMENT

- FIRE EXTINGUISHER WATER
- FIRE EXTINGUISHER CARBON DIOXIE
- FIRE EXTINGUISHER WET CHEMICAL
- FIRE EXTINGUISHER FOAM
- FIRE BLANKET FB

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PAVEME

UP EXIT LEADING ONTO STERN SHEPHERDS BUSH PL

From: Christopher Rees-Gay
Sent: 13 December 2021 10:44
To: Licensing HF: H&F <licensing@lbhf.gov.uk>
Subject: RE: Objections | 64 Uxbridge Road London W12 8LP

Dear Sophia, Team,

If the below and attached could please be passed onto the local residents. Please do note the changes in conditions 29 and 30, now being changed to 0700hrs, in light of the representations.

Should you have any questions, please do let me know. If you could please confirm when this has been circulated to the residents.

Many thanks

Chris

Dear Residents,

We act for Taco-Time Limited in relation to the premises licence submitted for Taco Bell, 64 Uxbridge Road London W12 8LP. We have been provided with your representations and would like to confirm the following that will hopefully allay your concerns:

1. There is to be no-sale of alcohol from this premises at any time.

2. No awning is to be erected to the rear of the premises.

3. The rear door onto Shepherd's Bush Place is for stock deliveries only. It is not for the use of takeaway delivery drivers. In relation to stock deliveries, the following conditions have been offered: 4. "29. No deliveries to the premises shall take place between the hours of 23:00 and 07:00 the following morning".

"30. No waste collections from the premises shall take place between the hours of 23:00 and 07:00 the following morning." Please note the original operating schedule states 23:00-0500.5. In terms of litter, the following condition has been offered:

"A sufficient number of suitable receptacles with properly fitting covers shall be provided to the satisfaction of the Council for the purpose of receiving rubbish, dust and refuse from the premises; and all accumulation or collections of such rubbish, dust and refuse, unless immediately removed from the premises or destroyed, shall be placed in such receptacles and kept there until so removed or destroyed; provided that hot ashes, cinders or any other substances which, when in contact with flammable material, are likely to cause smoke or fire shall not be placed in the same receptacle as flammable rubbish or refuse. Such rubbish, dust and refuse shall be removed regularly from the premises. The receptacles shall be maintained in a clean and wholesome condition to the satisfaction of the Council and shall be kept in positions approved by the Council."

6. As an experienced operator, Taco-Time Limited understand the importance of working with local residents. Therefore, specific conditions have been incorporated into the operating schedule to ensure that liaison with local residents happens regularly. These include:

"17. A telephone number for the premises, or a responsible member of staff on duty, shall be displayed so that it is visible from the public highway for members of the public to lodge complaints.

18. The Licence Holder shall organise and accommodate meetings to discuss the operation of the premises with residents at least two times per calendar year. The meeting shall be advertised at least 14 days before its due date by letter to residents and residents' associations in the

locality as well as to the Licensing Authority."

We attach a copy of the comprehensive operating schedule, that in addition to the above will mean that you hopefully will be able to withdraw your representations. In addition Taco-Time Limited would be happy to hold a meeting with residents to address any concerns they may have.

Many thanks,

Chris Christopher Rees-Gay Woods Whur 2014 Limited

Taco Bell, 64 Uxbridge Road, London, W12 8LP - Operating Schedule

b) The prevention of crime and disorder

1. The maximum number of persons permitted to be on the premises at any one time (including staff) shall be forty five (45).

2. A notice showing the name of the person in charge of the premises at the time they are open under the licence shall be conspicuously exhibited in a position where it can be easily seen by customers.

3. There shall be prominently and legibly displayed a comprehensive list of charges which shall be illuminated and placed in such a position that it can easily and conveniently be read by persons before entering the premises.

4. Appropriate signage shall be displayed in prominent positions, informing customers they are being recorded on CCTV.

5. CCTV shall be working and recording correctly at all times. All images shall be stored for a minimum of 31 days.

6. Access to the CCTV system shall be provided to Police Officers and licensing offices following a request.

7. A staff member from the premises that is conversant with the operation of the CCTV system shall be on the premises at all times that the premises are open to the public. This staff member will be able to show police or authorised officers of the Licensing Authority recent data footage with the minimum of delay when requested. This data or footage reproduction shall be almost instantaneous.

8. The Premises Licence Holder shall undertake a risk assessment to determine whether or not a SIA licensed door supervisor is required during the hours of 23:00-03:00 and this risk assessment should be available to the licensing authority upon request.

9. The premises shall operate a dispersal policy which shall be available to licensing officers following a request and all door staff shall be trained in its implementation.

10. Town Radio Link shall be in operation in the restaurant during the times that licensable activities are taking place.

11. A Staffsafe[™] system with both audio and visual monitoring capability shall be installed and maintained in the premises. This system should be capable of being activated by either fixed or mobile panic buttons.

12. An incident record shall be maintained by the Licence Holder / Manager that details incidents that occur in or in the immediate vicinity of the premises. This shall include refused sales, any incidents of disorder, seizures of drugs or offensive weapons, any faults in the CCTV system, and ejections from the premises as a minimum. This record will be made available to the Police or the Local Authority upon request.

13. The store shall operate a "No Open Alcohol Containers" policy to prevent persons carrying open alcohol into the premises.

14. Signage stating that anti-social behaviour or disorder will not be tolerated shall be displayed at the premises.

15. Public Wi-Fi in the premises in the premises shall be switched off between the hours of 23:00-03:00 each day.

16. Background music played inside the premises shall be of a classical genre between the hours of 23:00 and 03:00 every day.

17. A telephone number for the premises, or a responsible member of staff on duty, shall be displayed so that it is visible from the public highway for members of the public to lodge complaints.

18. The Licence Holder shall organise and accommodate meetings to discuss the operation of the premises with residents at least two times per calendar year. The meeting shall be advertised at least 14 days before its due date by letter to residents and residents' associations in the locality as well as to the Licensing Authority.

19. A record of complaints shall be maintained on the premises to record details of any complaints received. The information to be recorded shall include the date and time of complaint and subsequent remedial action undertaken and (where disclosed) the complainant's name and location.

20. The external doors shall be fitted with a self-closing device that is maintained in proper working condition.

c) Public safety

21. Unless the Council decide otherwise, an Electrical Inspection Certificate, Certificates as prescribed in the current edition of the Regulations for Electrical Installations issued by the Institution of Electrical Engineers, for the electrical installation associated with the premises shall be submitted to the Council at least once every five years or such other time specified on the certificate. The certificate shall be signed by a qualified engineer.

22. Flues from kitchens and serveries and over grills and all ventilating shafts shall be maintained in a clean condition.

23. All flues shall terminate in such a position as not to cause a nuisance.

24. A sufficient number of suitable receptacles with properly fitting covers shall be provided to the satisfaction of the Council for the purpose of receiving rubbish, dust and refuse from the premises; and all accumulation or collections of such rubbish, dust and refuse, unless immediately removed from the premises or destroyed, shall be placed in such receptacles and kept there until so removed or destroyed; provided that hot ashes, cinders or any other substances which, when in contact with flammable material, are likely to cause smoke or fire shall not be placed in the same receptacle as flammable rubbish or refuse. Such rubbish, dust and refuse shall be removed regularly from the premises. The receptacles shall be maintained in a clean and wholesome condition to the satisfaction of the Council and shall be kept in positions approved by the Council.

d) The prevention of public nuisance

25. A clear and legible notice shall be prominently displayed on premises:

- (i) requesting customers to leave the premises in an orderly fashion; and
- (ii) drawing customer's attention to the provisions of the litter acts.

26. The licence holder shall ensure that sound emanating from the premises shall not be audible at the boundary of or within any nearby residence.

27. It shall be ensured that the footpath immediately outside the front of the restaurant is kept clear of litter emanating from the premises.

28. No noise from any licensable activities shall be audible within the nearest residential premises.

29. No deliveries to the premises shall take place between the hours of 23:00 and 07:00 the following morning.

30. No waste collections from the premises shall take place between the hours of 23:00 and 07:00 the following morning.

e) The protection of children from harm

31. Children's parties shall not be held during the licensed period.

From: Pater Anna: H&F
Sent: 15 December 2021 12:16
To: Christopher Rees-Gay
Cc:
Subject: RE: 2021/01439/LAPR Taco Bell Licensing Application - Public Safety Objective

Hello Chris,

Thank you for the confirmation.

Yes, I will not be making a representation with these two agreed conditions now in place.

Just please ask your client to let me know once refurbishment has been completed so that I can visit the premises and sign off before it opens fully to the public.

Kind regards,

Anna

Anna Pater

Environmental Health Officer Health and Safety Hammersmith and Fulham Council

From: Christopher Rees-Gay
Sent: 15 December 2021 10:00
To: Pater Anna: H&F
Cc:
Subject: RE: 2021/01439/LAPR Taco Bell Licensing Application - Public Safety Objective

Morning Anna,

I can confirm that the two conditions set out in your email below are agreed. Can you please confirm that your representation is now withdrawn.

I have copied the licensing team in also, so that they have a record of this.

Many thanks

Chris

Christopher Rees-Gay Woods Whur 2014 Limited, St James House, 28 Park Place, Leeds, LS1 2SP From: Pater Anna: H&F
Sent: 13 December 2021 12:29
To: Christopher Rees-Gay
Cc:
Subject: RE: 2021/01439/LAPR Taco Bell Licensing Application - Public Safety Objective

Hello Chris,

Thank you for this information.

I imagine that the Fire Risk assessment will need another review after the refurbishment has been completed as still ongoing at the moment?

Please ensure that the revised assessment is sent through in January 2022.

In the meantime, ca you please consult with your client regarding an inclusion of the following voluntary conditions on your licence:

1.The premises shall not operate until:

- A pre-opening inspection by an authorised officer of the Council's Health and Safety Team has been undertaken at the premises; and
- A written confirmation that the premises are safe for members of the public to access has been issued to the licence holder by the Local Authority. This written confirmation shall be kept safe and made available to any authorised officers of the Council upon their request.

2. A Public Safety Management plan shall be implemented. The plan shall be kept at the premises and made available to authorised officers of the Council on request and shall include:

- A Fire Safety Policy, a Fire Risk Assessment along with an evacuation plan, including all premises using a shared evacuation route.
- Staff training records, including training in the evacuation procedure and in the use of any fire-fighting equipment which may be provided in the premises.
- Management structure plan, including allocation of specific public safety roles and responsibilities to individual staff members.
- Statutory certificates for utilities.
- Equipment maintenance certificates, including maintenance of the ventilation system.

Please let me know if your client accepts the above two conditions.

Best wishes,

Anna

Anna Pater

Environmental Health Officer Health and Safety Hammersmith and Fulham Council From: Christopher Rees-Gay
Sent: 13 December 2021 10:21
To: Pater Anna: H&F
Cc:
Subject: RE: 2021/01439/LAPR Taco Bell Licensing Application - Public Safety Objective

Morning Anna,

Thank you for your email.

Please see below responses and attached documents, in relation to your request for documents.

- 1) Fire Risk Assessment for the premises, complete with evacuation arrangements Please see attached.
- 2) Electrical Installation Inspection certificate -Taco-Time will get this from the shopfitter once the job has been completed, they will not have this until January 2022).
- 3) Evidence of recent PAT-testing of all portable equipment -Taco-Time have confirmed that all the equipment is new so a PAT test is not needed until after one year).
- 4) Information on how many people will be employed at the premises and if the number is 5 or more then a copy of a written H&S policy and risk assessments -Taco-Time have confirmed there will be more than 5 members of staff. I will send through the documents when I have them.

Should you require anything further, please do let me know.

Thanks

Chris

Christopher Rees-Gay Woods Whur 2014 Limited, St James House, 28 Park Place, Leeds, LS1 2SP From: Pater Anna: H&F
Sent: 13 December 2021 10:09
To: Christopher Rees-Gay
Cc:
Subject: RE: 2021/01439/LAPR Taco Bell Licensing Application - Public Safety Objective

Hello Chris,

I hope you are well.

Please can you remind your client that the below documents and information should be submitted by the end of today.

If not received, I may have to request for a condition not to open the premises until these were reviewed by us and confirmed as satisfactory. I imagine this is something that your client would rather avoid.

As mentioned before, the end of the consultation period is this Wednesday so we are running out of time.

Kind regards,

Anna

Anna Pater Environmental Health Officer Health and Safety Hammersmith and Fulham Council

From: Christopher Rees-Gay
Sent: 09 December 2021 20:17
To: Pater Anna: H&F
Cc:
Subject: RE: 2021/01439/LAPR Taco Bell Licensing Application - Public Safety Objective

Evening Anna,

I will request the documents from my client.

Many thanks

Chris

Christopher Rees-Gay

Woods Whur 2014 Limited Woods Whur 2014 Limited, St James House, 28 Park Place, Leeds, LS1 2SP From: Pater Anna: H&F
Sent: 9 December 2021 13:43
To: Christopher Rees-Gay
Cc:
Subject: RE: 2021/01439/LAPR Taco Bell Licensing Application - Public Safety Objective

Hello Chris,

Thank you for your reply .The visit will no longer be necessary.

I have had news from the police and licensing enforcement colleagues who recently visited the premises and did not have any major concerns. I have been advised that there were no planned sales of alcohol and that the basement did not contain any seating for customers (this being located at ground floor level).

However, I would still need to be provided with the following documentation and information:

- 1) Fire Risk Assessment for the premises, complete with evacuation arrangements
- 2) Electrical Installation Inspection certificate
- 3) Evidence of recent PAT-testing of all portable equipment
- 4) Information on how many people will be employed at the premises and if the number is 5 or more then a copy of a written H&S policy and risk assessments.

Can the applicant please provide these documents by Monday the 13th December the latest as the consultation period ends on Wednesday the 15th December. If not all documentation is available Monday, then at least points 1 and 2 need to be covered, with the rest submitted later.

As for the condition regarding submission of electrical testing certs to us every five years – this does not have to be sent to us automatically but inspections have to take place at legally set intervals (once a year for gas and every five years for electrics unless inspecting engineers advise otherwise, based on the actual condition of the installations witnessed by them).

All documentation has to be made available to us for inspection when requested by us. On reflection, you don't need to modify the wording of this condition as it does say that we can decide on the frequency of certificates submissions ourselves.

Best wishes,

Anna

Anna Pater

Environmental Health Officer Health and Safety Hammersmith and Fulham Council From: Christopher Rees-Gay
Sent: 08 December 2021 15:29
To: Pater Anna: H&F
Cc:
Subject: RE: 2021/01439/LAPR Taco Bell Licensing Application - Public Safety Objective

Afternoon Anna,

Apologies for my slow response, I have been tied up this week.

I have liaised with my client and *(redacted)* (copied in) will be able to do a site visit and discuss the matters that you have raised below.

Are you able to please make 1100hrs on Thursday 16 December for the site visit? Please do let me know and I will circulate a diary invite.

Many thanks,

Chris

Christopher Rees-Gay Woods Whur 2014 Limited, St James House, 28 Park Place, Leeds, LS1 2SP From: Pater Anna: H&F
Sent: 2 December 2021 13:07
To: Christopher Rees-Gay
Cc: Christian Shaafiek: H&F
Subject: 2021/01439/LAPR Taco Bell Licensing Application - Public Safety Objective

Hello Chris,

I am the Officer responsible for looking into the Public Safety objective of your application.

I have a few initial comments:

- 1) As your main seating area is located in the basement, I would like to make sure this arrangement is safe and that you have all necessary measures in place to prevent fire and evacuate people safely if fire does occur. Can you please provide a copy of your Fire Risk Assessment. If not done yet, I will be happy to advise how to choose an accredited assessor. We have recently been seeing a lot of poor fire risk assessments and we want to make sure that the business operators know how to choose a competent assessor.
- 2) Disabled access and evacuation what is your policy regarding admittance for disabled customers? How are you going to assure their safety at the premises?
- 3) Do you have any special arrangements for match days, for instance minimum numbers of door supervisors when QPR are playing?
- 4) You stated in your proposed condition that you would be submitting documentation regarding testing of your installations every five years. This is not necessary – you still have to carry out the legally required testing (under Electrical Safety and Gas Safety legislation etc) and you should keep the records safe but you only have to submit these to us on request. This condition can therefore be tweaked a bit- I will think of the wording and send you my proposal in due course.

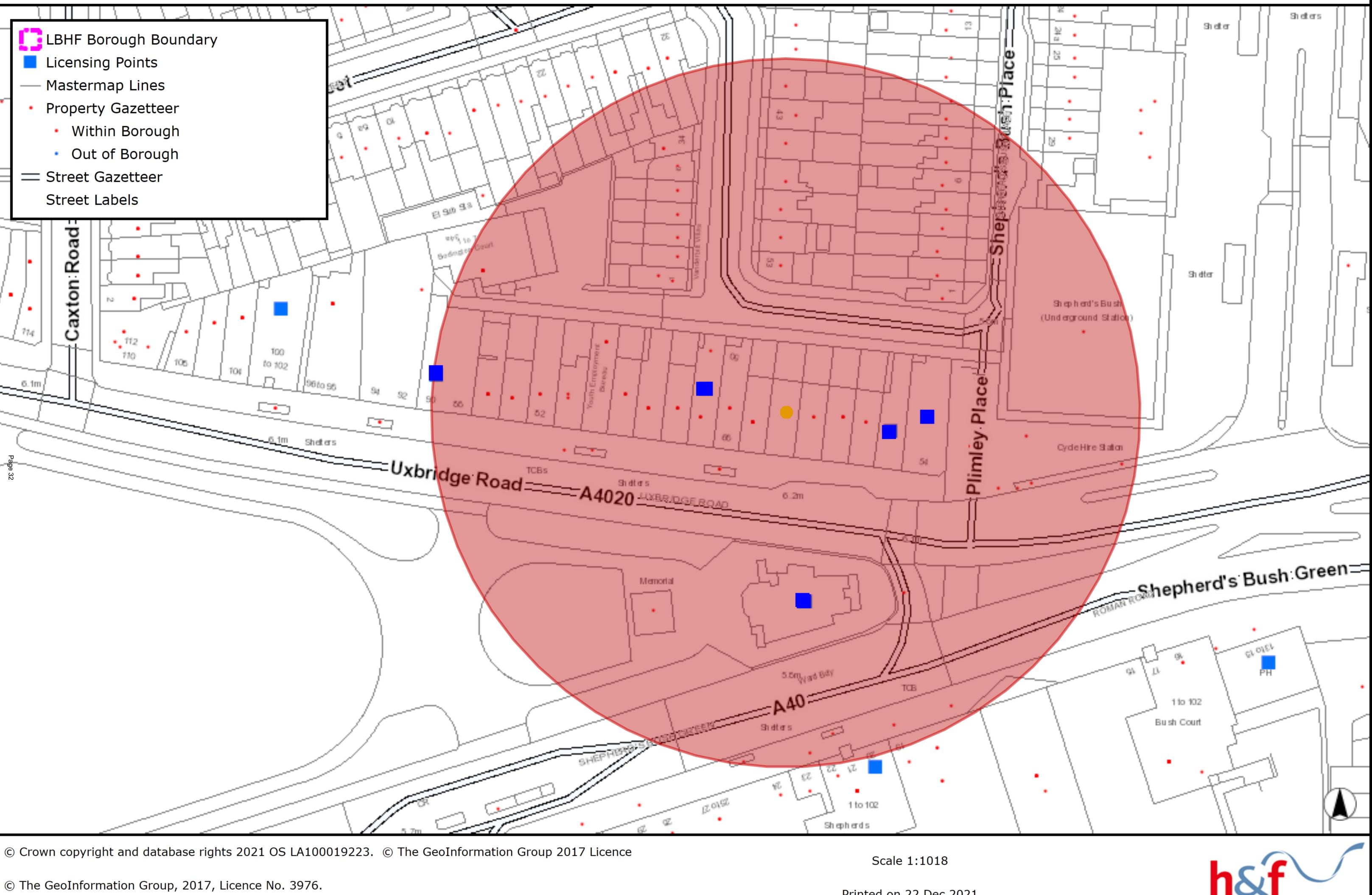
I would like to arrange a visit to your restaurant some time next week to see the layout after which I will be able to give you more advice on specific safety issues.

Kind regards,

Anna

Anna Pater

Environmental Health Officer Health and Safety Hammersmith and Fulham Council



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London Borough of Hammersmith & Fulham

Printed on 22 Dec 2021

hammersmith & fulham

REF	TRADE AS	ADDRESS	ACTIVITY	Monday to	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
				Sunday							
2015/01222/LAPR	Со-Ор	54 Uxbridge	Provision of Late Night	23:00:00 -							
		RoadLondonW12 8LP	Refreshment	05:00:00							
			Sale of Alcohol Off the	09:00:00 -							
			Premises	02:00:00							
2005/04254/LAPRT	Chop Chop Noodle Bar	56 Uxbridge	Provision of Late Night		23:00:00 -	23:00:00 -	23:00:00 -	23:00:00 -	23:00:00 -	23:00:00 -	23:00:00 -
		RoadLondonW12 8LP	Refreshment		00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	23:30:00
			Sale of Alcohol On the		10:00:00 -	10:00:00 -	10:00:00 -	10:00:00 -	10:00:00 -	11:00:00 -	12:00:00 -
			Premises		00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	23:30:00
2014/00337/LAPR	Retail 24	70 Uxbridge	Sale of Alcohol Off the		11:00:00 -	11:00:00 -	11:00:00 -	11:00:00 -	11:00:00 -	11:00:00 -	11:00:00 -
		RoadLondonW12 8LP	Premises		01:00:00	01:00:00	01:00:00	01:00:00	02:00:00	02:00:00	01:00:00
2018/00937/LAPR	McDonalds Restaurant	88 - 90 Uxbridge	Provision of Late Night	23:00:00 -							
		RoadLondonW12 8LR	Refreshment	05:00:00							
2020/00892/LAPR	Insomnia	1 Shepherd's Bush	Provision of Late Night		23:00:00 -	23:00:00 -	23:00:00 -	23:00:00 -	23:00:00 -	23:00:00 -	23:00:00 -
		GreenLondonW12 8PH	Refreshment		00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
			Sale of Alcohol On and		12:00:00 -	12:00:00 -	12:00:00 -	12:00:00 -	12:00:00 -	12:00:00 -	12:00:00 -
			Off the Premises		23:30:00	23:30:00	23:30:00	23:30:00	23:30:00	23:30:00	23:30:00

From: CIIr Umeh Mercy

Sent: 30 November 2021 12:19 To: Licensing HF: H&F <licensing@lbhf.gov.uk> Cc: Subject: Taco Bell 64 Uxbridge Road London SW12 8LP

Dear Licensing Team

I object to late night refreshments times requested by Taco Bell, Sundays -Wednesdays 10.30 to 13.00 hours and Thursdays - Saturdays from 10.30 to 0.300 hours on both on and off the premises.

My objection is due to the fact of impact this long hours will on the life's our residents, public nuisance, noise pollution. Then crime and disorders and public safety.

They are other food outlets that opened for long hours along Uxbridge Road. I do hope you take all these into consideration.

Kind Regards Cllr Mercy Umeh Deputy Whip Shepherds Bush Green Ward

From: CIIr Jones Andrew:

Sent: 01 December 2021 11:48 To: Licensing HF: H&F <licensing@lbhf.gov.uk> Cc: Subject: Taco Bell 64 Uxbridge Road London SW12 8LP

Dear Licensing Team.

Further to Mercy's email I would like to strongly endorse the objection in relation to the 3am proposal. It will cause a great deal of disturbance to residents on the residential streets behind, many of whom are objecting to us.

Kind regards, Andrew

Comments summary

Dear Sir/Madam,

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 19/11/2021 3:37 PM from Mr alexander williams.

Application Summary

Address:	64 Uxbridge Road London W12 8LP
Proposal:	Licensing Act - Premises Licence
Case Officer:	Sophia Barrett

Click for further information

Customer Details

Name:	Mr alexander williams
Email:	
Address:	Hopgood Street, London W12 7JU

Comments Details

Commenter Type:	Residents Group
Stance:	Customer objects to the Licensing Application
Reasons for comment:	
Comments:	19/11/2021 3:37 PM On behalf of the Macfarlane Rd Residents' Association I object to this application on the grounds of the prevention of crime and disorder and the prevention of public nuisance. Shepherd's Bush and the Uxbridge Rd have a long history of anti-social behaviour associated with the late opening of shops and restaurants, which is why the area was declared a Saturation Zone under the aegis of the Cumulative Impact Policy in 2010. For example, the late night cafe eRoma was the scene of a stabbing incident back in 2012. Even though the Saturation Zone has expired, we suggest that the same principles which led to it being introduced in 2021 remain as relevant today as they were a decade ago.

Dear Sir/Madam,

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 18/11/2021 8:08 PM from Ms Sara Tibbetts. Application Summary

Address:64 Uxbridge Road London W12 8LPProposal:Licensing Act - Premises LicenceCase Officer: Sophia Barrett

Customer Details Name: Ms Sara Tibbetts Email: Address:

Comments Details Commenter Type: Residents Group Stance: Customer objects to the Licensing Application Reasons for comment:

Comments: 18/11/2021 8:08 PM This premises which got a change of use from retail to restaurant/takeaway without local residents being informed has a door exiting to Sterne St. It is one of 3 applications trying to get shops and awnings on to the rear of their businesses which back on to Sterne St. This could set a worrying precedent. We residents have been having ongoing problems with delivery bikes and noise pollution for a long time now in Sterne St and the top of Shepherds Bush Place. A licensed premises that has access on to Sterne st is going to increase the problems many times over with litter, anti social behaviour, noise pollution and an increase in the noisy dangerous delivery bikes through the night. Sterne St is a residential area and part of a Conservation area. I strongly object to this licence application.

Dear Sir/Madam,

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 18/11/2021 4:33 PM from Mr alex teoh. Application Summary

Address:64 Uxbridge Road London W12 8LPProposal:Licensing Act - Premises LicenceCase Officer: Sophia Barrett

Customer Details	
Name: Mr Alex Teoh	١
Email:	
Address:	

Comments Details Commenter Type: Neighbour Stance: Customer objects to the Licensing Application Reasons for comment:

Comments: 18/11/2021 4:33 PM These opening hours will create additional noise pollution, traffic noise and antisocial behaviour in a residential area that has several ongoing issues under investigation.

Noise from machinery: the premises has applied to have several extractor fans/ ac units at the rear. These will be creating signigifiant noise during normal opening hours. For the establishment to be operating until 1:00 and 03:00, will result in this noise becoming 24 hours, adding to the existing noise complaints from the surrounding buildings. (Please refer to Simon Bonniface and reference 2021/06027)
 Late Night antisocial behaviour:

Stene Street has become a congregational area for people parking and using the fast food restaurants along the Uxbridge Road. Having these extended opening hours will encourage more cars / people to use Sterne Street / Caxton Street as free parking / waiting areas while they eat fast food. This has created gangs of youths, increased litter, and making residents feel intimidated while accessing their homes. (NB there is an ongoing project looking at the impact of traffic on Sterne Street). This will be increased now the tubes are operating 24 hours a dat again.

3) Impact of delivery drivers using Sterne Street: These opening hours will increase the use of Sterne Street by motorbikes and cars that are collecting and delivering food from these takeaway venues. It is already excessive during the day operating hours. Increasing the operating hours to 01:00/ 03:00 will create additional traffic disturbance in a residential area.

Dear Sir/Madam,

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 18/11/2021 2:04 PM from Kirsty Atkins. Application Summary

Address:64 Uxbridge Road London W12 8LPProposal:Licensing Act - Premises LicenceCase Officer: Sophia Barrett

Customer Details Name: Kirsty Atkins Email: Address:

Comments Details Commenter Type: Residents Group Stance: Customer objects to the Licensing Application Reasons for comment:

Comments: 18/11/2021 2:04 PM I object to having rear doors opening onto sterne street especially in the early hours. Sterne street and Shepherds Bush Place attract a lot of people hanging around at all times of day and especially into the early hours. As a resident this can be extremely unpleasant when you walk past someone going to the bathroom on the street on the walk to your front door. I suspect the noise will be very disturbing for us residents and will attracted more people hanging around our streets. As a young female, I am already cautious of my safety even when returning home. If this is going to attract more people hanging around these residential roads - it is sad to admit I will no longer feel safe in my own neighbourhood.

Dear Sir/Madam,

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 18/11/2021 12:07 PM from Mr Frederick COLERIDGE

Application SummaryAddress:64 Uxbridge Road London W12 8LPProposal:Licensing Act - Premises LicenceCase Officer: Sophia Barrett

Customer Details **Name: Mr Frederick COLERIDGE** Email: Address:

Comments Details Commenter Type: Neighbour Stance: Customer objects to the Licensing Application Reasons for comment:

Comments: 18/11/2021 12:07 PM I strongly object to this proposal as a local resident. This development would spoil the character of the Caxton Village conservation area. There is already perfectly appropriate access from the busy Shepherds Bush Green side. This location is a residential community, not a commercial area.

We have many families living in the area, and an entrance would create extra noise from traffic, lead to increased crime, and endanger public safety. There is a strong likelihood of public nuisance driven by late night footfall.

Please register my strong objection to the plan.

Dear Sir/Madam,

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 18/11/2021 10:14 AM from Isabel Powles. Application Summary

Address:64 Uxbridge Road London W12 8LPProposal:Licensing Act - Premises LicenceCase Officer: Sophia Barrett

Customer Details Name: Isabel Powles Email: Address:

Comments Details Commenter Type: Neighbour Stance: Customer objects to the Licensing Application Reasons for comment:

Comments: 18/11/2021 10:14 AM There is already a serious problem with antisocial behaviour in Shepherds Bush Place due to people buying alcohol from the corner shop and standing behind it to drink it and then urinating and leaving bottles/broken glass behind. Granting an alcohol licence to 64 Uxbridge Road (which already has an access door opening onto Shepherds Bush Place/Sterne Street, a residential area and a through route for all the residents of the Caxton Village area to get to the tube station) will greatly exacerbate the problem. Allowing a licence until 3am will also have a hugely detrimental impact on noise and disturbance for neighbours.

Dear Sir/Madam,

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 18/11/2021 9:09 AM from Miss Emma Weaver. Application Summary

Address:64 Uxbridge Road London W12 8LPProposal:Licensing Act - Premises LicenceCase Officer: Maria Dimitriou

Customer Details Name: Miss Emma Weaver Email: Address:

Comments Details Commenter Type: Neighbour Stance: Customer objects to the Licensing Application Reasons for comment:

Comments: 18/11/2021 9:09 AM This application should be refused in its entirety. Sterne Street is a cul-de-sac and there is no turning circle. Any storefront means there will be pickups and deliveries. This is a residential area not a High Street.

From: Emma Weaver Sent: 18 November 2021 10:11 To: Licensing HF: H&F <licensing@lbhf.gov.uk> Subject: Re: Taco Bell 64 Uxbridge Road London W12 8LP

Dear Sophia,

My concerns fall under all 4 of the below.

- 1. Prevention of crime and disorder
- 2. Public safety
- 3. Prevention of public nuisance
- 4. Prevention of harm to children

Please let me know if you require reasoning.

Many thanks Emma

Dear Sir/Madam,

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 18/11/2021 3:46 PM from Ms Susan Livingston. Application Summary

Address:64 Uxbridge Road London W12 8LPProposal:Licensing Act - Premises LicenceCase Officer: Sophia Barrett

Customer Details Name: Ms Susan Livingston Email: Address:

Comments Details Commenter Type: Neighbour Stance: Customer objects to the Licensing Application Reasons for comment:

Comments: 18/11/2021 3:46 PM Our neighbourhood is a conservation area, and we would like to keep it that way. Allowing restaurants and shops on the Uxbridge Road to have entrances / exits in the rear (e.g., onto Sterne St) will directly affect those of us living in the area, esp. if these establishments are open until 3am, as proposed! We already have to contend with a lot of noise, loitering (including late at night), and litter in our neighbourhood due to the proximity of the tube station. I believe this proposal will make all of these issues--the noise, the litter, and people gathering in the street--even worse for those of us with homes in the area. Thank you.

Dear Sir/Madam,

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 18/11/2021 4:24 PM from Mr James Neill. Application Summary

Address:64 Uxbridge Road London W12 8LPProposal:Licensing Act - Premises LicenceCase Officer: Sophia Barrett

Customer Details Name: Mr James Neill Email: Address:

Comments Details Commenter Type: Neighbour Stance: Customer objects to the Licensing Application Reasons for comment:

Comments: 18/11/2021 4:24 PM These opening hours will create additional noise pollution, traffic noise and antisocial behaviour in a residential area that has several ongoing issues under investigation.

Noise from machinery: the premises has applied to have several extractor fans/ ac units at the rear. These will be creating signigifiant noise during normal opening hours. For the establishment to be operating until 1:00 and 03:00, will result in this noise becoming 24 hours, adding to the existing noise complaints from the surrounding buildings. (Please refer to Simon Bonniface and reference 2021/06027)
 Late Night antisocial behaviour:

Stene Street has become a congregational area for people parking and using the fast food restaurants along the Uxbridge Road. Having these extended opening hours will encourage more cars / people to use Sterne Street / Caxton Street as free parking / waiting areas while they eat fast food. This has created gangs of youths, increased litter, and making residents feel intimidated while accessing their homes. (NB there is an ongoing project looking at the impact of traffic on Sterne Street). This will be increased now the tubes are operating 24 hours a dat again.

3) Impact of delivery drivers using Sterne Street: These opening hours will increase the use of Sterne Street by motorbikes and cars that are collecting and delivering food from these takeaway venues. It is already excessive during the day operating hours. Increasing the operating hours to 01:00/ 03:00 will create additional traffic disturbance in a residential area.

Dear Sir/Madam,

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 19/11/2021 2:23 PM from Mr Frederick Powles. Application Summary

Address:64 Uxbridge Road London W12 8LPProposal:Licensing Act - Premises LicenceCase Officer: Sophia Barrett

Customer Details Name: Mr Frederick Powles Email: Address:

Comments Details Commenter Type: Neighbour Stance: Customer objects to the Licensing Application Reasons for comment:

Comments: 19/11/2021 2:23 PM This application will aggravate and increase issues in this area that already exist due to existing late night licensing: the area already suffers materially from crime and anti-social behaviour caused by overly permissive late-night licensing, including for Londis (in relation to which I previously submitted an application for review under the licensing act in October 2018). There have been numerous stabbings, fights and anti-social behaviour generated by late-night licensing in the surrounding areas, in particular on Sterne St (to the rear of the premises) where there are regularly bottles, rubbish and occasionally human excrement that we have to navigate with our children on the way to school in the mornings. Sterne St is a residential street in a conservation area. Given the already enormous adverse impact on local residents from nearby licensed premises, I can see absolutely no reasonable grounds to permit any further late night licensing in the area, or any encroachment of commercial uses from rear of the premises on Uxbridge Rd into Sterne St.

Dear Sir/Madam,

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 19/11/2021 2:09 PM from Ms Arabella Saer.

Application SummaryAddress:64 Uxbridge Road London W12 8LPProposal:Licensing Act - Premises LicenceCase Officer: Sophia Barrett

Customer Details Name: Ms Arabella Saer Email: Address:

Comments Details Commenter Type: Neighbour Stance: Customer objects to the Licensing Application Reasons for comment:

Comments: 19/11/2021 2:09 PM The local residents do not want entrances on Sterne St. Any entrances would increase noise, traffic and antisocial behaviour for the local residents. you will have records from police about ASB on Sterne Street. Suggesting a late license onto this street is also absurd. People's bedrooms on the other side of the road!

Also to consider is any deliveries and rubbish removal must be done from Uxbridge Rd, and not Sterne St. This is a small, quiet residential street with a dead end by the tube, Plimley Place, where TACO bell is suggesting it operated. This cul-de-sac is not designed for big trucks (when big trucks pass now it vibrates the street, wakes children).

There is a noise pollution problem already from the extractor fans that back on to Sterne Street. Having restaurants, with entrances, fans, lorries etc - is not appropriate.

Plus this is a conservation area!

Dear Sir/Madam,

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 19/11/2021 12:11 PM from Isabelle Irish . Application Summary

Address:64 Uxbridge Road London W12 8LPProposal:Licensing Act - Premises LicenceCase Officer: Sophia Barrett

Customer Details
Name: Isabelle Irish
Email:
Address:

Comments Details Commenter Type: Neighbour Stance: Customer objects to the Licensing Application Reasons for comment:

Comments: 19/11/2021 12:11 PM Please no entrances on Sterne St, it would increase noise, traffic and antisocial behaviour for the local residents. Suggesting a late license onto this street is also preposterous.

Also to consider is any deliveries and rubbish removal should be done from Uxbridge Rd, not Sterne St, as we are a small quiet residential street not designed for big trucks (when big trucks pass it shakes the windows and wakes my children, and the beeping as they try to do an awkward 9 point turn is so noisy).

Thank you

Dear Sir/Madam, Licensing Application comments have been made. A summary of the comments is provided below. Comments were submitted at 20/11/2021 5:18 PM from Ms Fiona McCafferty. Application Summary Address: 64 Uxbridge Road London W12 8LP Proposal: Licensing Act - Premises Licence Case Officer: Sophia Barrett

Click for further information

Customer Details **Name: Ms Fiona McCafferty** Email: Address:

Comments Details Commenter Type: Neighbour Stance: Customer objects to the Licensing Application Reasons for comment:

Comments: 20/11/2021 5:18 PM I object in the strongest terms to both the licensing and extension of this proposed outlet. The suggested opening hours will create havoc in this residential cul de sac which already suffers from excessive noise pollution from fans, extractors at existing premises ref 2021/06027 complaint. In addition this would mean more deliveries of goods, potentially bike deliveries from rear, which we have just stopped McDonalds doing 24 hrs a day! Extra litter on an already problem illegal litter dump and anti social behaviour from customers who have been drinking to 3am! This is a tiny residential road not suitable for heavy goods or traffic and suffers from gangs and groups of youngsters hanging around already. We cannot tolerate any more. Do not allow this it will create havoc and potential criminal activity

Kind regards

Dear Sir/Madam,

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 21/11/2021 9:45 AM from Dr Steven Walker. Application Summary

Address:64 Uxbridge Road London W12 8LPProposal:Licensing Act - Premises LicenceCase Officer: Sophia Barrett

Customer Details Name: Dr Steven Walker Email: Address:

Comments Details Commenter Type: Neighbour Stance: Customer objects to the Licensing Application Reasons for comment:

Comments: 21/11/2021 9:45 AM This is a conservation area. There is already at times traffic chaos at the junction of Shepherd's Bush Place and Sterne Street with cars turning, vans delivering etc in what is a residential road with families and small children. We are very much a community.

We are concerned about the likely fleet of delivery bikes picking up food from the rear of Taco Bell and other outlets causing noise, rubbish and disruption.

We are grateful to H&F Council for their recent introduction of bike parking restrictions which have made a significant difference. This new application will likely undo your good work.

Kind regards

From: Catherine MacClancy

Sent: 30 November 2021 11:31 To: Licensing HF: H&F <licensing@lbhf.gov.uk> Subject: Objection Licensing - 2021/01439/LAPR

I have worked with the council to try and reduce the disturbance and stress that deliveries to the Uxbridge Road fast food outlets create to residents of Caxton village. Sterne Street, which is to the rear of 54-100 Uxbridge Road, has been used by these outlets for deliveries and waste collection. In the last 3 years we had reached an unofficial agreement with McDonalds and other outlets that they would take deliveries at night and in the early morning on the Uxbridge Road and to an extent that has been successful although it is not an 'official' solution as there are no loading bays on the Uxbridge Road.

These should be implemented with time restrictions as soon as possible so that all deliveries are made on the Uxbridge Road at night between the hours of 11 and 7 am. Westminster Council has instituted a system on some streets which has dealt with a similar problem very successfully. I believe this is a red road under the control of TFL, LBHF need to establish a similar scheme.

Sterne Street does not have a turning circle and as a consequence ANY car let alone van has to make a minimum of a three point turn to leave the area to the rear of Uxbridge Road. Large trucks can frequently make 20 points to make the turn and in their instance it is combined with an extremely loud rear warning alert which is extremely disturbing during the day but destroys the sleep of those residents when it occurs at night.

I have just sent a video of one such occurrence to Adrian Overton of a lorry reversing down Sterne Street at 3:30am in the morning videoed by a young mother with two children who was woken by this disturbance last night.

There are many young children in the houses on Vanderbilt Villas and their families lose their sleep - it is very detrimental to family life and all deliveries should be via the Uxbridge Road.

None of the fast food outlets should have licenses beyond 11 pm. It would seem many in the licensing department are unaware of the number of mopeds and delivery drivers that each outlet attracts, they are particularly threatening at night when they aggregate in numbers.

I do not understand how a change of use was granted and slipped through for Taco Bell as my understanding was the council would try and limit the number of fast food outlets and certainly not allow them to increase in number.

Caxton Village is both a residential & conservation area and we are constantly fighting to retain its character please act on our behalf and limit the hours of the licence to 11am.

Many thanks

Dear Sir/Madam,

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 01/12/2021 3:39 PM from Claire Price . Application Summary

Address:64 Uxbridge Road London W12 8LPProposal:Licensing Act - Premises LicenceCase Officer: Sophia Barrett

Customer Details
Name: Claire Price
Email:
Address:

Comments Details Commenter Type: Neighbour Stance: Customer objects to the Licensing Application Reasons for comment:

Comments: 01/12/2021 3:39 PM Hello,

As a resident in close proximity, I am very disappointed this restaurant got approval to be build. It will greatly effect the noise levels and privacy. Pls ensure the license closes at 11pm latest.

Yours sincerely,

Claire Price

Dear Sir/Madam,

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 01/12/2021 5:23 PM from Mr Ben Johnson. Application Summary

Address:64 Uxbridge Road London W12 8LPProposal:Licensing Act - Premises LicenceCase Officer: Sophia Barrett

Click for further information

Customer Details **Name: Mr Ben Johnson** Email: Address:

Comments Details Commenter Type: Neighbour Stance: Customer objects to the Licensing Application Reasons for comment:

Comments: 01/12/2021 5:23 PM I object this this application in its entirety. Aside from the fact that Shepherd's Bush Green in particular, and the borough in general, does not need yet another fast food outlet, the idea that alcohol can be sold, and sold until 3 am, is completely counter-productive to what the residents and surely the councillors are trying to achieve for a peaceful, carbon reduced and healthy area. This outlet will face both Shepherd's Bush Green at the front and Sterne Street at the rear where we understand there will be access. This will generate noise pollution, primarily from scooters at all hours of the night, heading off the green, down Caxton Road and then Sterne Street to collect the deliveries. It will also entail regular deliveries of junk food ingredients from large articulated lorries which cannot fit down the end of Sterne Street, and then the resultant waste collection services which continue to plague us at 1 am, 2 am and 3 am in the morning. Neither the Licensing or planning applications Are welcomed by the residents of Caxton Village Residents. Once again it is disappointing that our Borough councillors do not listen to our needs.

Dear Sir/Madam,

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 01/12/2021 4:43 PM from Mrs Maureen Clancy. Application Summary

Address: 64 Uxbridge Road London W12 8LP Proposal: Licensing Act - Premises Licence Case Officer: Sophia Barrett

Customer Details Name: Mrs Maureen Clancy Email: Address:

Comments Details Commenter Type: Neighbour Stance: Customer objects to the Licensing Application Reasons for comment:

Comments: 01/12/2021 4:43 PM I strenuously object to the application for an alcohol licence til 3 am. Not only will this bring anti social activity into the area which will disturb neighbours but with the potential that an entrance will be approved directly into the back of the premises this will encourage extra parking, noise, urination, which the area already has many complaints about. This is a residential area and the shops should consider this before putting in these types of requests

Dear Sir/Madam,

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 01/12/2021 3:15 PM from Mr John Robson. Application Summary

Address:64 Uxbridge Road London W12 8LPProposal:Licensing Act - Premises LicenceCase Officer: Sophia Barrett

Customer Details Name: Mr John Robson Email: Address:

Comments Details Commenter Type: Neighbour Stance: Customer objects to the Licensing Application Reasons for comment:

Comments: 01/12/2021 3:15 PM The application is to serve alcohol until 3 a.m. This means people leaving at all hours of the night followed by staff putting out waste for often night time collection.

This will lead to noise and other nuisance to local residence (there are no public toilets in the area). The premises back onto a residential area. People will use the residential streets to park then create noise and nuisance when leaving in the small hours.

There are already way too many licensed premises on Shepherd's Bush Green. If you must grant yet another alcohol license please restrict it to 11pm closing.

Kind regards

Dear Sir/Madam,

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 03/12/2021 4:55 PM from Ms Sharon Michaels. Application Summary

Address:64 Uxbridge Road London W12 8LPProposal:Licensing Act - Premises LicenceCase Officer: Sophia Barrett

Customer Details Name: Ms Sharon Michaels Email: Address:

Comments Details Commenter Type: Neighbour Stance: Customer objects to the Licensing Application Reasons for comment:

Comments: 03/12/2021 4:55 PM I strongly object to this application. The hours requested are far too long and significantly increase the level of drink induced anti social behaviour.

This is a residential area, conservation and listed houses. There are residential flats all along the shops in this part of Uxbridge Road. Taco Bell have applied for a back entrance directly opposite residents' homes. Presumably if granted, both customers and delivery drivers will have easy access to these small residential streets, into the early hours of the morning, creating disturbing noise -most noticeable during evening time and night time when we are trying to sleep.

There is a huge problem with anti social behaviour in this part of Shepherds Bush of which the police and Council are fully aware. At night as well as day, there is activity that causes residents alarm, harassment and distress. These activities are noise nuisance, drunk people, urination on our homes and behind Londis and drug dealing to name but a few. These difficulties are hard enough to control during the day but will never be controlled during the night. Police resources are not there to assist and one cannot call the police on every drunken individual. Police cannot come immediately, by which time the perpetrators have left. Customers may well arrive by car and will park in nearby streets during the evening and night, causing disturbing traffic noise. If customers use Ubers, they used Shepherds Bush Place and Sterne Street as a pick up point. Shepherds Bush Place is dead end, thus customers' vehicles and Ubers will be driving and reversing right outside our home, throughout the evening and well into the night. Customers will be arriving late and leaving even later.

Please refuse this application Kind regards

From: Dip Sanghera

Sent: 08 December 2021 15:06 To: Licensing HF: H&F <licensing@lbhf.gov.uk> Subject: 64 Uxbridge Road - Taco Bell

Dear Sirs,

I own and have lived at my maisonette at (redacted) for a number of years.

I am not at all pleased with the " late night " licence being sought by Taco-Time Ltd.

I strongly suspect that the rear of no. 64 where the new kitchen extension, currently being constructed, will serve as a portal for numerous late evening home deliveries/collections.

There will be noise from scooters and people hanging around until early hours approx. (redacted) yards from my bedroom UNLESS as part of any approval there is also a condition that the rear of the extension backing into Sterne St. cannot be used as a delivery/collection point.

Can you please bring the above concerns to the attention of the licensing Team.

Regards. Dip Sanghera

Dear Sir/Madam,

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 15/12/2021 7:13 AM from Mr Luke Kanth. Application Summary

Address:64 Uxbridge Road London W12 8LPProposal:Licensing Act - Premises LicenceCase Officer: Sophia Barrett

Customer Details Name: Mr Luke Kanth Email:

Comments Details Commenter Type: Neighbour Stance: Customer objects to the Licensing Application Reasons for comment:

Comments: 15/12/2021 7:13 AM I object to the proposal of 'Provision of Late Night Refreshment from 11:00 PM to 01:00 AM and from 11:00 PM to 03:00 AM'.

The opening hours should be restricted to 11:00 PM for all days of the week.

The following key points for my objection are:

1) A major disturbance to myself being unable to sleep and enjoy the comfort of my home. I have lived here for decades and have experienced disturbance from other neighbouring late night opening restaurants. I have made many several complaints to the noise and nuisance team in the past.

2) The late night openings will bring with it anti social behaviour. With loud noise and gathering away from Taco Bell to most likely near me because the bus stops are outside my flat.

3) The plant noise generated by the late night openings beyond 11:00 PM will be a further disturbance to me.

4) I have experienced many times opening my front door seeing blood outside my flat and forensic police due to knife crime. Late night openings beyond 11:00 PM by Taco Bell would be adding to such crimes which makes me and my family becoming victims just because of a restaurant a few doors away from me. I should not have to experience such terror and trauma because of late night openings beyond 11:00 PM by Taco Bell. Again this will be a further disturbance to me.

Kind regards

From: Catherine MacClancy
Sent: 01 December 2021 13:20
To: Licensing HF: H&F <licensing@lbhf.gov.uk>
Subject: Re: Video - delivery daytime 11:37am 24th November Sterne Street

Here is the link to the videos of a waste truck at 3:30 in the morning and then a delivery truck at 11:30 during the daytime. Do call me if you need further details

https://www.dropbox.com/sh/4ao3d42par5kqev/AABWJYooGtH4hWLUjsLFxojsa?dl=0

Sterne Street

From: Catherine MacClancy

Sent: 20 December 2021 17:20 To: Licensing HF: H&F <licensing@lbhf.gov.uk> Cc:

Subject: Re: Additional Information | Taco Bel 64 Uxbridge Road London W12 8LP

Please forward to Chris Rees-Gay

Dear Sophia

On behalf of the Caxton Village residents I had many meetings over two or three years with the senior executives of McDonald's. It was agreed that deliveries should not take place using Sterne Street, a cul-de-sac with no turning circle.

Caxton Village is a conservation area not a commercial centre.

McDonald's deliveries and KFC's deliveries take place during the night from the Uxbridge Road.

McDonald's have been doing this successfully for nearly the past 12 months.

Taco Bell should follow suit. Kind regards Caz MacClancy

From: Catherine MacClancy

Sent: 20 December 2021 17:30 To: Licensing HF: H&F <licensing@lbhf.gov.uk> Cc: Subject: Re: Additional Information | Taco Bel 64 Uxbridge Road London W12 8LP

Dear Sophia

Please forward to Chris Rees-Gay

I noted in the attachment

Clause 24

The underlined states 'The receptacles shall be maintained in a clean and wholesome condition to the satisfaction of the Council and shall be kept in positions approved by the Council.

I presume these 'positions' are within their cartilage?

No receptacles should be kept on the public footpath at any time. Again I remind you this is a conservation residential area.

Rubbish should only be taken off the premises for IMMEDIATE collection for any refuse / pickup and as stated should be on the Uxbridge Road.

24. A sufficient number of suitable receptacles with properly fitting covers shall be provided to

the satisfaction of the Council for the purpose of receiving rubbish, dust and refuse from the premises; and all accumulation or collections of such rubbish, dust and refuse, unless immediately removed from the premises or destroyed, shall be placed in such receptacles and kept there until so removed or destroyed; provided that hot ashes, cinders or any other substances which, when in contact with flammable material, are likely to cause smoke or fire shall not be placed in the same receptacle as flammable rubbish or refuse. Such rubbish, dust and refuse shall be removed regularly from the premises. The receptacles shall be maintained in a clean and wholesome condition to the satisfaction of the Council and shall be kept in positions approved by the Council